

**GENERAL INFORMATION**

**No. 1 TERRITORY TO WHICH SCHEDULE APPLIES**

<u>DIVISIONS</u>	<u>COUNTIES</u>	<u>BOROUGHES</u>	<u>TOWNSHIPS</u>
EASTERN	Bergen	Allendale Alpine Closter Cresskill Demarest Franklin Lakes Harrington Park Haworth (Part) Montvale Northvale Norwood Oakland Old Tappan (Part) Ramsey Rivervale (Part) Rockleigh Saddle River (Part) Upper Saddle River	Mahwah Wyckoff (Part)
CENTRAL	Passaic		Ringwood (Part) West Milford (Part)
WESTERN	Sussex		Montague (Part) Vernon (Part) Wantage (Part)

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EFFECTIVE: May 17, 2010

ISSUED BY: William Longhi, President  
Saddle River, New Jersey 07458

Filed pursuant to Order of the Board of Public  
Utilities, State of New Jersey, dated May 12, 2010  
in Docket No. ER09080668.

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**GENERAL INFORMATION**

**No. 2 DEFINITIONS**

Unless otherwise stated, the following words and terms, when used in this tariff, shall have the following meanings:

- (1) Board means the New Jersey Board of Public Utilities.
- (2) Company means ROCKLAND ELECTRIC COMPANY.
- (3) Competition Act means the New Jersey Electric Discount and Energy Competition Act, Chapter 23 of the Laws of 1999, N.J.S.A. 48:3-49, et seq.
- (4) Competitive Energy Supply means Electric Power Supply provided by an Electric Generation Supplier other than the Company.
- (5) Delivery Service means the service provided by the Electric Distribution Company (EDC) whereby a retail customer's electric power supply is delivered from the border of the EDC's service area to said customer's facility within the EDC's service area.
- (6) Electric Distribution Company (EDC) means a public utility that owns electric distribution facilities. At times, this term is used to refer to the role of the Company as a deliverer of Competitive Energy Supply.
- (7) Electric Generation Supplier (EGS) means an entity determined to be eligible by the Board to provide electric power supply to end-use customers. The terms "Electric Generation Supplier" and "Third Party Supplier" have the same meaning and are used interchangeably in this Rate Schedule.
- (8) Electric Power Supply means the electricity required to meet customers' needs, including energy, operating capacity, losses, ancillary services and installed capacity, including reserves required by the PJM Interconnection, L.L.C. ("PJM") or New York Independent System Operator, transported to the Company's transmission and distribution system boundary, for subsequent delivery by the Company to its customers.
- (9) Retail Access means a process whereby customers may purchase electric power supply from Electric Generation Suppliers and have it delivered using the Company's transmission and distribution system.

(Continued)

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**No. 2 DEFINITIONS (Continued)**

- (10) Third Party Supplier (TPS) means an entity determined to be eligible by the Board to provide electric power supply to end-use customers. The terms "Third Party Supplier" and "Electric Generation Supplier" have the same meaning and are used interchangeably in this Rate Schedule.
- (11) Transition Period means the period of time commencing on August 1, 1999 and ending on July 31, 2003.

**No. 3 APPLICATION FOR SERVICE**

Forms for application for service may be obtained, signed and/or presented at any office of the Company or service may be obtained or discontinued by calling the following toll free number: 1-877-434-4100. Offices are maintained in the following locations:

One Lethbridge Plaza, Suite 32 – 2<sup>nd</sup> Floor, Route 17 North, Mahwah, New Jersey 07430  
390 West Route 59, Spring Valley, New York 10977

The Company will provide the customer with a copy of the Customer Bill of Rights, by no later than at the time of the issuance of the customer's first bill, or within 30 days after the initiation of service, whichever is later.

The Company may require proof of identity with an application for service. The Company shall accept the following items to establish identity (although the Company, at its discretion, also may accept other documents):

1. A valid driver's license;
2. A birth certificate;
3. A valid U.S. passport;
4. A valid U.S. residency card with photograph;
5. A valid U.S. military identification card;
6. A valid county identification card;
7. A valid county welfare identification card;
8. A valid student identification card; or
9. A valid identification card issued by the State of New Jersey.

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ISSUED BY:	William Longhi, President Mahwah, New Jersey 07430		

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**GENERAL INFORMATION**

**No. 3 APPLICATION FOR SERVICE (Continued)**

The Company may require proof of prior address with an application for service. The Company shall accept the following items to establish prior address (although the Company, at its discretion, also may accept other documents):

1. A notarized lease, deed, or letter from the prior landlord;
2. A current auto insurance policy;
3. A bank statement;
4. A credit card statement; or
5. A letter of credit worthiness from a utility.

**No. 4 DEPOSITS**

The Company may require a reasonable deposit as a security for payment for service rendered in accordance with the Rules and Regulations of the Board. Upon closing an account, the Company shall refund to the customer the balance of any deposit remaining after the final bill for service has been settled, including any interest due. The Company will pay interest on customer deposits held to secure residential accounts at least once during each 12-month period in which a deposit is held. When the Company refunds a deposit or pays a customer interest on a deposit, the Company shall offer the customer the option of a credit to the customer's account or a separate check.

**No. 5 METERS**

For the purpose of determining the amount of electricity delivered, meters shall be installed by the Company. Details of meter installation, location, and wiring are summarized in General Information Section Nos. 20, 21 and 22.

Service rendered through each meter installed shall be subject to a separate minimum charge and all rate provisions of the Service Classification applicable shall be applied separately to the service supply through each meter. The above shall not, however, apply where the Company, for purposes of testing or on account of the special character of the installation, desires to install more than one meter for measuring electricity supplied to a customer under one rate classification.

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**GENERAL INFORMATION**

**No. 6 METER READING**

The Company will endeavor to read all meters at regular intervals as follows: meters of all customers will ordinarily be read monthly. Where the Company is unable to gain access to a meter, a notice stating this fact and requesting the customer to telephone his meter reading to the Company will be left on the premises. On request, the Company will furnish a postage paid business reply card for customers to report their meter readings.

**No. 7 RENDERING OF BILLS**

(1) Rules Applicable to All Customers

Rates and charges are stated on a monthly basis as set forth in each Service Classification. The number of days in a billing period shall be dependent on the meter reading schedule and may vary from period to period because of holidays, Saturdays and Sundays. A monthly billing period shall consist of at least 26 and not more than 34 days.

In determining the charges for billing periods other than a monthly period, the rates as set forth in the Service Classifications shall be prorated on the basis of thirtieths of a monthly period.

Bills for residential service will be rendered monthly. Residential customers who formerly were billed bi-monthly will now be billed monthly. The Company shall continue to read the meters of those customers on a monthly basis and will render the interim bills, bills for which no meter readings are obtained, on the basis of estimated usage.

When the Company is unable to obtain meter readings on regular reading dates, bills are rendered (1) on readings by customers if said readings are received in time for billing, or (2) on estimated usage. Amounts billed on the basis of such estimates are subject to adjustment in accordance with the next meter reading obtained by the Company.

If low estimates result in a customer receiving an actual bill that is at least twenty-five percent greater than the prior estimated bill, the Company shall allow the customer to amortize the excess amount. The amortization will be in equal installments over a period of time equal to the period when no actual reading was taken by the customer or the Company.

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**GENERAL INFORMATION**

**No. 7 RENDERING OF BILLS (Continued)**

(1) Rules Applicable to All Customers (Continued)

When the Company estimates an account for four consecutive monthly billing periods, it shall mail a notice marked "IMPORTANT NOTICE" to the customer on the fifth month explaining that a meter reading must be obtained. Said notice will also explain the penalty for failure to complete an actual meter reading. After all reasonable means to obtain a meter reading have been exhausted, the Company may discontinue service provided at least eight months have passed since the last meter reading was obtained, the Board has been so notified and the customer has been properly notified by prior mailing. If service is disconnected and subsequently restored, the customer shall be liable for the reconnection charge as specified in General Information Section No. 11 of this tariff.

When, due to the absence of a customer, no readings are obtained, minimum monthly charges will be rendered under the following conditions:

- (a) When the customer gives written notification to the Company in advance that no electric service, in excess of that allowed under the minimum charge will be used following a given date and during a period of one or more months, and
- (b) When the customer agrees to notify the Company of customer's resumption of the use of service.

When the meter reading following such notice of resumption indicates a use of service, during the period in question, greater than the amounts allowed under the minimum charges, the Company reserves the rights to render a corrected bill in which the charge will be based on such service having been used in equal monthly amounts during the pertinent period, except upon customer proof that the excess current was used during a specific period.

In case any meter other than a meter found to be registering slow from any cause beyond the control of the customer, fails to register the full usage of service by the customer for any period of time, the usage of service by the customer may be estimated by the Company on the basis of available data, and the customer billed accordingly.

In cases where tampering and/or theft of service has been established, the customer shall pay to the Company all costs directly related to investigations and inspections; damage to or loss of the meter or other property of the Company; and billing of the unrecorded service. In the event service has been disconnected, such service will not be restored unless all above mentioned costs have been paid to the Company.

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**GENERAL INFORMATION**

**No. 7 RENDERING OF BILLS (Continued)**

(2) Retail Access Customer Billing Options

(a) Customer Choice of Billing Option

A customer participating in the Company's Retail Access Program may choose one of the following billing methods by purchasing electric power supply from a Third Party Supplier ("TPS") that offers one or more of these options:

**Utility Consolidated Bill:** a single bill rendered by the Company for electric power supply provided by a TPS and delivery services provided by the Company ("Company Services").

**TPS Consolidated Bill:** a single bill rendered by a TPS for the Company Services and the electric power supply provided by the TPS.

**Two Separate Bills:** separate bills rendered by a TPS and by the Company.

All TPSs participating in the Company's Retail Access Program are eligible to provide consolidated billing service to their customers. In addition to fulfilling the eligibility requirements set forth in the TPS Agreement and the standards set forth in this Rate Schedule, to be a participating TPS in the Company's Retail Access Program, a TPS wishing to offer billing services must execute a Third Party Supplier Customer Account Services Master Service Agreement with the Company and must comply with Board approved Electronic Data Interchange ("EDI") standards.

(Continued)

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**GENERAL INFORMATION**

**No. 7 RENDERING OF BILLS (Continued)**

(2) Retail Access Customer Billing Options (Continued)

(b) Utility Consolidated Billing Service

To be effective for the next cycle bill issued to the customer, at least 10 calendar days prior to a customer's scheduled meter read date, the TPS must provide the Company a rate per kWh (\$/kWh) to be charged to each of its customers for electric power supply. Rates must include all applicable Sales and Use Tax imposed on the TPS and not required by law to be separately stated. The TPS may charge a different price per kWh for each of its customers. The customer shall be billed one rate per billing cycle and such rate will be used for billing purposes for subsequent bills until changed by the TPS.

(c) TPS Consolidated Billing Service

Billing Services Credit: customers who choose the TPS Consolidated Billing Service will receive a monthly credit adjustment to their Company Charges of \$1.01 per monthly billing cycle, including Sales and Use Tax. The credit shall be issued only in circumstances when the account is no longer receiving a bill issued by the Company. If, for any reason, the Company is required by the Board or requested by the TPS to conduct any mailing related to Company Services, including but not limited to Board mandated notices, New Jersey Administrative Code requirements or other regulatory requirements, the customer credit will be \$0.50 per monthly billing cycle, including Sales and Use Tax.

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**No. 8 BUDGET BILLING**

Residential customers, customers who are a condominium association or a cooperative housing corporation and customers taking service under Special Provision B of Service Classification No. 2 or Special Provision A of Service Classification No. 7, unless otherwise prohibited, may, at their option, elect to pay for service taken in accordance with the Board's regulations and the following provisions:

- (1) The customer will make equal monthly payments during the Budget Year based on the Company's estimate of the customer's total cost for the Budget Year; and
- (2) If at the end of the Budget Year, the amount paid by the customer is less than the amount due for actual service rendered, the Company shall bill the customer the balance, in addition to the monthly payment amount due in the last billing period of the Budget Year; or
- (3) If at the end of the Budget Year, the amount paid by the customer is greater than the amount due for actual service rendered, the Company shall apply a credit to the customer's account equal to the amount overpaid or, at the customer's request, shall refund an amount equal to the overpayment.

The Budget Year will be the twelve-month period beginning with the billing month the customer initially enrolls in budget billing.

The monthly budget payment will normally be adjusted at the end of the Budget Year to reflect any changes in the Company's charges or the customer's usage during the Budget Year. The Company shall notify customers in writing of the revised budget amount at least ten working days prior to the due date of the initial bill of the next Budget Year. The Company also may adjust the monthly budget payment one time during the Budget Year should the Company's analysis indicate a change of twenty-five percent or more is warranted because of changes in rates or consumption.

Should a customer fail to make a monthly budget payment when due, the Company shall have the right to terminate the budget billing plan. A customer shall have the right to terminate budget billing at any time. Upon termination by the Company or customer, any overpayment will be credited to the customer's account and any deficiency shall be due and payable.

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**No. 9 CUSTOMER OBLIGATION**

A customer wishing to discontinue service shall give notice to the Company. Within 48 hours of the customer's notice, the Company will discontinue service or obtain a meter reading for the purpose of calculating a final bill. When such notice is not received by the utility, the customer will be liable until the final reading of the meter is taken. A notice to discontinue service does not relieve a customer from any minimum or guaranteed payment under any contract or rate.

**No. 10 PAYMENT OF BILLS, CHARGE FOR LATE PAYMENT, AND CHARGE FOR DISHONORED PAYMENT**

Bills are due when rendered. If the bill is not paid within fifteen days after the postmark date of the outstanding bill, the Company may issue a notice of discontinuance and service may be discontinued in accordance with provisions of General Information Section No. 11. A late payment charge at the rate of one and one-half percent (1½%) per month shall be applied to the accounts of all non-residential customers, except for state, county, and municipal agencies. The charge shall be applied to all amounts billed, including arrears, and any unpaid late payment charges that are not received by the Company when the next regular bill is calculated. The charge will not be applied sooner than 25 days after a bill is rendered.

Should the Company receive a negotiable instrument from the applicant or customer in payment of any bill, charge or deposit due, and such instrument be subsequently dishonored or be uncollectible for any reason, the Company shall charge the applicant a fee of \$7.00.

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**No. 11 REFUSAL OR DISCONTINUANCE OF SERVICE**

The Company reserves the right to refuse or discontinue service under the following conditions:

(a) If any bills for electric service or for charges in line extension contracts are more than three months in arrears and/or arrearage is more than \$100.00.(b) If it shall deem such action necessary to protect itself from fraud. (c) If the customer fails to comply with the Company's rules and regulations. (d) If the installation is not in accordance with the National Electrical Code, or the customer fails to supply, at his expense, a proper certificate of compliance with such code issued by an inspection agency prescribed by law. (e) Where a private line is improperly maintained or is inadequate for the purpose for which it is being used. (f) If all facts establish with reasonable certainty that the meter or service laterals or any part of the same, have been tampered with, in any manner which affects the proper operation of the same or the registering on the meter of the full amount of the electricity consumed.

If a residential customer offers payment of the full amount or a reasonable portion of the amount due at the time of discontinuance, a Company representative shall accept payment without discontinuance of service. Whenever such payment is made, the Company representative shall provide the customer with a receipt showing the date, account number, customer's name and address and amount received.

For failure to pay a bill within the period referred to in General Information Section No. 10, service may be discontinued after ten (10) days' written notice. In case of bankruptcy or fraud, or where it is clearly indicated that the customer is preparing to leave, immediate payment of accounts may be required.

If a residential customer advises the Company that the customer wishes to discuss a deferred payment agreement because the customer is presently unable to pay a total outstanding bill and/or deposit, the utility shall make a good faith effort to provide the customer with an opportunity to enter into a fair and reasonable deferred payment agreement. If the customer defaults on any of the terms of the agreement, the Company may discontinue service after providing the customer with notice of discontinuance.

The Company will not discontinue service during the period from November 15 through March 15, unless otherwise ordered by the Board, to certain residential customers identified in regulations regarding Winter Termination Program for Residential Electric and Gas Service.

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**No. 11 REFUSAL OR DISCONTINUANCE OF SERVICE (Continued)**

When service to a meter is discontinued for any of the above reasons, the Company will restore service after the customer:

- (1) Pays all amounts due the Company for any service previously rendered, and
- (2) Pays a \$28.00 reconnection charge.

In the event that service is discontinued pursuant to the provisions of this section, the Company may require a deposit, but shall not require the deposit prior to service restoration. Instead, the Company shall bill the customer for the deposit, and shall allow the customer at least 15 days after the billing for payment of the deposit, or shall make other reasonable payment arrangements with the customer.

**No. 12 CHANGE OF RATE**

Rate Service Classifications under which customers are served are subject to such changes as may be lawfully made.

**No. 13 INTERRUPTION OF SERVICE**

The Company endeavors to furnish adequate and reliable service but shall not be liable for, or in any way in respect of, any interruption, discontinuance or reversal of its service, due to causes beyond its control.

**No. 14 ACCESS TO CUSTOMER'S PREMISES**

The Company's authorized employees or agents shall have free access, at all reasonable times, to its meters or other property, and to all the wiring and equipment owned by the customer or anyone else, and installed on the customer's premises, for the purpose of inspecting or testing the same or to repair, change, or remove any of the Company's property.

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