

Personal Emergency Action Planner

Stay Informed:

In major outage events, we post restoration and outage information on our web site at **www.oru.com**. That information can be accessed on any Web-enabled cell phone, battery operated computer or tablet. We also give storm updates to local radio stations, so have a battery-powered radio on hand.

WHUD FM 100.7

Rockland and Orange counties

WABC AM 770

New York metro area and Rockland

WINS AM 1010

New York metro area

WINS FM 92.3

New York metro area

WTBQ AM 1110

Orange, Passaic and Sussex counties

WRCR AM 1700

Rockland County

WDLC AM 1490

Orange County

WGHT AM 1500

Bergen County

WSTX FM 96.7

Orange County

If You Have to Relocate:

If I choose to leave my home, I will go to:

Family Member

Friend

American Red Cross Shelter

Hotel

Health Care Facility

Other 1

Name: _____

Phone: _____

Other 2

Name: _____

Phone: _____

Other 3

Name: _____

Phone: _____

I will use the following means to leave my home:

Drive Myself

Family Member

Friend

Taxi Service

Before Leaving, I Have:

Packed cell phone and charger.

Packed clothing and personal care items, such as prescriptions and other medical necessities.

Emergency cash, checks, credit cards, personal identification cards and medical insurance cards.

Contacted family and friends.

Arranged for pet care, if necessary.

Closed all windows and doors, disconnected any equipment or appliances, and locked my home.

Preparing for an Outage:

- I have emergency services' phone numbers and emergency contact persons' phone numbers handy.
- I have a battery-operated radio, a flashlight and batteries within easy reach.
- I have canned food, a manual can opener and bottled water on hand.
- Since cordless phones won't work without electricity, I have a corded landline telephone or a cellular phone as backup.
- I have a backup generator, and I have been properly instructed on its operation.
- I have conducted an emergency drill in my home.
- I have another way to heat or cool my living space during extremely hot or cold weather.
- I have an electrically operated garage door, and I know how to open it manually.
- I have an electrically operated well pump, and I have filled a tub and plenty of extra containers with water.

Emergency Phone Numbers:

Dial 911 or _____

Local Police Department

Dial 911 or _____

Local Fire Department

Dial 911 or _____

Ambulance Service

 Physician

 Physician

 Physician

 Hospital Emergency Room

 Hospital or Health Care Facility

O&R Customer Assistance:

1-877-434-4100

Other Emergency Contacts:

Contact 1

Name: _____

Phone: _____

Contact 2

Name: _____

Phone: _____

Contact 3

Name: _____

Phone: _____

NOTE: Orange & Rockland does not provide portable generators. If you use a generator, proper operation and maintenance are critical to your family's safety. Be sure that the total electric load on your generator won't exceed the manufacturer's specifications.