

# Appliance Recycling Program

## Customer Participation Form

### Terms and Conditions

**Program Overview:** Rockland Electric Company (the “Company”) has contracted with its Implementation Contractor, ICF (the “Contractor”), to implement its Residential Appliance Recycling Program (the “Program”). The Contractor may engage its subcontractor to assist in the implementation of the Program. To participate, the Customer must sign this form agreeing to all Terms and Conditions listed below. The Program allows eligible residential customers to drop off old, inefficient but working household appliances at approved third-party locations. Participants will receive rebates for qualifying appliances.

**Eligibility Requirement:** Participation in the Program is limited to residential Customers within the Company’s territory. Commercial, industrial, and municipal customers are not eligible under this Program. The Company may verify the Customer’s account to confirm compliance with the Terms and Conditions of this agreement.

**Age and Authority:** The Participant must be at least 18 years of age and the owner of the appliance. By dropping off an appliance, the Participant certifies that they own the appliance free and clear of any liens or obligations and have the authority to dispose of it. Tenants should obtain the landlord’s permission if the appliance is owned by the landlord.

**Exposure Risks of Liabilities:** The Customer acknowledges and agrees that participation in the Program, including the transport and drop-off of appliances at the designated location, is undertaken at the Customer’s sole risk. The Company, its Contractors, or its subcontractor shall not be held liable for any indirect, incidental, or consequential damages arising from the recycling process, including but not limited to physical strain and damage to personal property.

**Qualifying Appliances:** The Program accepts dehumidifiers and room air conditioners manufactured no later than 2019. All appliances must be in working condition at the time of drop-off. The intent of this Program is to retire old, inefficient appliances that are still functioning. Non-working or broken appliances are not eligible for rebates. Additionally, the appliance must be reasonably intact. Units that have missing essential components or severe damage that makes safe handling impossible will be rejected. The Contractor or its subcontractor reserves the right to decline appliances that do not meet its standard.

**Responsibilities Regarding Errors and Omissions:** The Customer shall be responsible for any errors or omissions in the information provided to the Company. The Company shall not be liable for any damages resulting from such errors or omissions.

**Rebate Assignment:** The Customer agrees that any rebates provided under this agreement are non-transferable and may only be assigned with the prior written approval of the Company.

The Customer agrees to have their qualifying appliance(s) properly recycled through the Company’s Program. The Customer certifies and represents that they reside in the Company’s territory and are a residential customer receiving electric service. The Customer is the owner of, or the authorized representative of the owner of, the above appliance; and this ownership is free of liens, security interests, or other encumbrances.

The Customer confirms that the appliance meets all Company requirements for participation in the Program. The Customer also understands that their appliance must meet Program requirements to be eligible for the incentive check. If the appliance does not meet participation requirements, the Customer understands and agrees that they will not receive a rebate.