

GENERAL INFORMATION

12. CHARGES FOR SPECIAL SERVICES

12.1 SERVICES FOR WHICH NO CHARGES ARE MADE

- (A) Limited engineering services such as studies in connection with additional or improved use of service.
- (B) High bill complaint investigations.
- (C) Voltage complaint tests.
- (D) Radio or Television interference investigations.
- (E) Resuscitation.

12.2 POLE ATTACHMENT CHARGES

(A) General Conditions

(1) Distribution Poles

These rates shall apply to utility distribution poles only; not to high voltage transmission towers.

- (2) The following charges shall apply to attachments by companies providing cable television ("CATV") service or companies providing telecommunications service mounted within a pole's usable space that is normally used by telecommunications carriers and CATV companies for the attachment of span wire facilities. The attachment of facilities in other than the usable space area of the pole is subject to the consent of the Company, and the terms and charges for the attachment of facilities in other than the usable space area of the pole will be established by agreement of the Company and the entity seeking to attach to its facilities.

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12. CHARGES FOR SPECIAL SERVICES (Continued)

12.2 POLE ATTACHMENT CHARGES (Continued)

(B) Pole Attachment Charge

The following provisions apply to attachments used for the provision of cable television service (including commingled internet service on the cable system) and to attachments used to provide telecommunications services:

- (1) A charge of \$17.47 per attachment per year shall be made for all authorized attachments.
- (2) A charge of \$17.47 per attachment per year shall be made for all unauthorized attachments, such charge being made for the number of years between discovery of the unauthorized attachment and the date of the last general inspection of pole plant, but not more than five years.
- (3) The Company may file, annually, a new pole attachment charge. The filing shall include a copy of the workpapers showing the data and calculations used to determine the charge. A copy of the filing shall be served on all companies to which the charge applies.

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12. CHARGES FOR SPECIAL SERVICES (Continued)

12.3 CHARGES FOR BILL HISTORY INFORMATION

An ESCO that is authorized by a customer to receive usage and billing information may request and will be provided a statement of the account's usage and billing information as provided in the UBP, which states the period to be covered by the statement that will be provided without charge.

An ESCO which affirms electronically or in writing that has received written authorization from a customer to receive credit information may request and will be provided such information in accordance with the UBP, which states the period to be covered by the statement that will be provided without charge.

The Company will charge \$15.00 per account per year of information when usage and billing information and/or credit information is requested beyond that provided at no charge.

The Company will not disclose customer information to an ESCO if the customer has given advance notification to the Company in writing that such information should not be disclosed.

12.4 CHARGES FOR OTHER SERVICES

Charges are made for all other special services rendered, which charges are composed of Company costs of labor, direct supervision, insurance, transportation, applicable overheads on the above, plus repair parts at current list prices.