
GENERAL INFORMATION

No. 27 MASTER METERING

The service and supply of electrical energy by the Company for use of owners, tenants or occupants of apartment buildings, or other tenant buildings, will be furnished directly to them as Customers of the Company through Company individual meters, and will not be supplied through a master meter for submetering or resale by or to any owner, tenant or occupant of any such building.

In any case where the Board would permit master metering or submetering of residential use in any new building or complex of buildings connected on or after March 15, 1984, any new such building or complex of buildings with electric resistance space heating equipment will not be provided service unless one of the following conditions is met:

- (1) The electric resistance heating equipment is supplementary to a heat pump system, energy storage system, or a system for which a renewable resource is the primary energy input, or
- (2) The customer establishes that heat requirements will be seasonal in nature and, thus, electric resistance is the most economic heat source for the customer.

No. 28 UNMETERED SERVICE

Where the Customer's only utilization equipment has a total rated capacity of not more than 2 KW at any one location and is operated on a fixed schedule and has a definitely determinable demand, the Company may supply unmetered service at the applicable Service Classification rates and charges, upon the basis of the usage determined by the Company and endorsed upon the agreement for service. The Customer shall give the Company advance notice in writing of any change in the utilization equipment or in use of service supplied on an unmetered basis. Unmetered services will not be supplied to any location where the Customer is supplied with metered service. The Company reserves the right at any time to meter service previously supplied on an unmetered basis.

No. 29 CHARACTERISTICS OF SERVICE

In addition to the provisions hereof, service of particular characteristics is available only when such service is specified under "Character of Service" in the Service Classification under which service is supplied, and subject to the provisions of such Service Classification.

(Continued)

ISSUED: May 17, 2010 EFFECTIVE: May 17, 2010

ISSUED BY: William Longhi, President
Saddle River, New Jersey 07458

Filed pursuant to Order of the Board of Public
Utilities, State of New Jersey, dated May 12, 2010
in Docket No. ER09080668.

GENERAL INFORMATION

No. 29 CHARACTERISTICS OF SERVICE (Continued)

- (1) Secondary Service – Sixty cycle single and three phase (low tension) generally will be supplied from the three phase four wire 120/208 volt system which the Company is gradually extending. Otherwise in limited areas single phase service will be supplied at 120/240 volts and three phase four wire service at 120/240 volts. In those areas where it is available three phase service will be supplied at 277/480 volts.
- (2) Primary Service – Sixty cycle three phase (high tension) service at 2400/4160 Volts Wye, 7620/13200 Volts Wye, 34500 Volts Delta, and in limited areas 2400 or 4800 Volts Delta as designated by the Company. This service will be supplied at the discretion of the Company as warranted by the magnitude of the load, its location or other physical conditions.
- (3) High Voltage Distribution Service – Sixty cycle three phase (high tension) service at 69000 Volts or higher as designated by the Company. This service will be supplied at the discretion of the Company as warranted by the magnitude of the load, its location or other physical conditions.

All equipment and apparatus necessary to change the frequency and/or voltage and/or other characteristics of the electricity furnished by the Company to conform to the requirements of the Customer shall be furnished and maintained by the customer.

Where three phase service is supplied the Customer shall balance the current on each of the phases in a manner satisfactory to the Company.

Where the Company cannot be assured that the business to be served will be permanent or where unusual expenditures are necessary to supply service because of the location, size, or character of the Applicant's or Customer's installation, facilities will be constructed only when Applicant or Customer makes an adequate contribution toward the cost of such facilities, or makes other satisfactory arrangements which would be sufficient to warrant the Company to undertake the investment and expense involved.

Frequencies and voltages referred to in this schedule are approximate.

The Customer should consult the Company as to characteristics of service to be supplied to him before purchasing electrical equipment for any installation or for additions to or replacements of existing installations or before moving electrical equipment to a new address.

(Continued)

ISSUED: May 17, 2010

EFFECTIVE: May 17, 2010

ISSUED BY: William Longhi, President
Saddle River, New Jersey 07458

Filed pursuant to Order of the Board of Public
Utilities, State of New Jersey, dated May 12, 2010
in Docket No. ER09080668.

GENERAL INFORMATION

No. 29 CHARACTERISTICS OF SERVICE (Continued)

The Company reserves the right to change its system and its method of operation from time to time, pursuant to law and the provisions of its schedule as, in its judgment, is necessary or advisable for economical and proper service to the public.

No single phase motor in excess of 5 HP will be served hereunder unless the Company, after inspection of the specific installation, method of operation and other relevant factors, determines that such motor may be supplied without affecting the service to the applicant and neighboring customers. The Company may require that any motor shall be of such size and have such starting characteristics or be equipped with such starting current limitors as will satisfactorily minimize or eliminate the effect of such motor's starts upon the service supplied to the applicant or neighboring customers.

No. 30 PRIVATE RESIDENCE DEFINED

A private residence is considered as being used solely as a dwelling place by the occupant, his family and guests. Boarding houses, rooming houses or residential hotels are not classed as private residences.

ISSUED: May 17, 2010

EFFECTIVE: May 17, 2010

ISSUED BY: William Longhi, President
Saddle River, New Jersey 07458

Filed pursuant to Order of the Board of Public
Utilities, State of New Jersey, dated May 12, 2010
in Docket No. ER09080668.

GENERAL INFORMATION

No. 31 BASIC GENERATION SERVICE ("BGS")

- (1) Basic Generation Service – Residential Small Commercial Pricing (BGS-RSCP)
Applicable to Service Classification Nos. 1, 2, 3, 4, 5 and 6

Applicable to Service Classification Nos. 1, 2 (Non-Demand Billed), 3, 4, 5, and 6
Charges per kilowatthour:

<u>Service Classification</u>	<u>Summer Months*</u>	<u>Other Months</u>
1 – First 600 kWh	9.029¢	10.350¢
1 – Over 600 kWh	11.106¢	10.350¢
2 (Non-Demand Billed) – All kWh	9.379¢	7.970¢
3 – Peak	15.758¢	13.873¢
3 – Off-Peak	5.678¢	5.616¢
4 – All kWh	5.823¢	5.781¢
5 – First 250 kWh	7.828¢	8.688¢
5 – Next 450 kWh	9.925¢	8.688¢
5 – Over 700 kWh	11.339¢	8.688¢
6 – All kWh	5.812¢	5.747¢

Applicable to Service Classification No. 2 Demand Billed customers who do not take BGS-CIEP service in accordance with General Information Section No. 31(2):

	<u>Summer Months*</u>	<u>Other Months</u>
Demand Charges		
First 5 kW (\$/kW)	1.94	1.75
Over 5 kW (\$/kW)	6.76	6.23
Usage Charges		
All kWh (¢/kWh)	7.688¢	7.099¢

The above Basic Generation Service Charges reflect costs for Energy, Generation Capacity, and Ancillary Services (including ISO Administrative Charges).

*Definition of Summer Billing Months - June through September

(Continued)

ISSUED:	March 18, 2016	EFFECTIVE:	June 1, 2016
ISSUED BY:	Timothy Cawley, President Mahwah, New Jersey 07430	Filed pursuant to Order of the Board of Public Utilities, State of New Jersey dated February 11, 2016 in Docket No. ER15040482.	

GENERAL INFORMATION

No. 31 BASIC GENERATION SERVICE (“BGS”) (Continued)

- (1) Basic Generation Service – Residential Small Commercial Pricing (BGS-RSCP) (Continued)
Applicable to Service Classification Nos. 1, 2, 3, 4, 5 and 6

Service Classification No. 2 metered customers who are not required to take BGS-CIEP service in accordance with General Information Section No. 31(2) and are located in the Company’s Eastern Division may elect to take BGS-CIEP service on a voluntary basis. Such customers must notify the Company no later than the second business day in the month of January of each year to elect BGS-CIEP service for the annual period commencing June 1 of that year. Customers voluntarily taking BGS-CIEP service who, during the applicable annual period, elect to purchase Competitive Energy Supply from a Third-Party Supplier and then return to the Company’s BGS, shall be required to take BGS-CIEP service for the remainder of the annual period. Customers voluntarily taking BGS-CIEP service who wish to transfer to BGS-RSCP service as their default supply service must notify the Company no later than the second business day of the month of January in order to effectuate such transfer for service commencing on the following June 1. Customers who do not provide such notification to the Company shall remain on BGS-CIEP service for the twelve-month period commencing the following June 1.

In accordance with Rider SUT, the above charges include provision for the New Jersey Sales and Use Tax. When billed to customers exempt from this tax, as set forth in Rider SUT, such charges will be reduced by the relevant amount of such tax included therein.

(Continued)

ISSUED: May 26, 2015

EFFECTIVE: June 1, 2015

ISSUED BY: Timothy Cawley, President
Mahwah, New Jersey 07430

Filed pursuant to Orders of the Board of Public Utilities, State of New Jersey dated July 23, 2014 in Docket No. ER13111135 and May 19, 2015 in Docket No. ER14040370.

GENERAL INFORMATION

No. 31 BASIC GENERATION SERVICE (“BGS”) (Continued)

(2) Basic Generation Service – Commercial and Industrial Energy Pricing (BGS-CIEP)

This service is applicable to all Service Classification No. 7 customers, and Service Classification No. 2 customers who maintain a billing demand of 500 kW or greater during any two months of a calendar year, taking BGS from the Company. Service Classification No. 2 metered customers who do not meet the above criteria may elect to take BGS-CIEP service on a voluntary basis. See General Information Section No. 31(1).

BGS Energy Charges:

Charges per kilowatthour:

BGS Energy Charges are hourly and are provided at the real time PJM Load Weighted Average Residual Metered Load Aggregate Locational Marginal Prices for the Rockland Electric Transmission Zone, plus Ancillary Services (including PJM Administrative Charges) at the rate of \$0.00642 per kilowatthour, adjusted for losses and applicable taxes.

BGS Capacity Charges:

Charges per kilowatt of Capacity Obligation as determined in accordance with General Information Section No. 31(C):

Charge applicable in Summer* months..... \$ 9.0314
Charge applicable in other months..... \$ 9.0314

The above charges shall recover each customer’s share of the overall summer peak load assigned to the Rockland Electric Transmission Zone by PJM as adjusted by PJM assigned capacity related factors.

In accordance with Rider SUT, the above charges include provision for the New Jersey Sales and Use Tax. When billed to customers exempt from this tax, as set forth in Rider SUT, such charges will be reduced by the relevant amount of such tax included therein.

* June through September

(Continued)

ISSUED: March 18, 2016

EFFECTIVE: June 1, 2016

ISSUED BY: Timothy Cawley, President
Mahwah, New Jersey 07430

Filed pursuant to Order of the Board of Public Utilities, State of New Jersey dated February 11, 2016 in Docket No. ER15040482 .

GENERAL INFORMATION

No. 31 BASIC GENERATION SERVICE ("BGS") (Continued)

(3) Capacity Obligation

The customer's installed capacity obligation, in kilowatts, is determined by the Company no less frequently than once per year. The installed capacity obligation for existing customers or for new customers utilizing an existing building or premise is based upon the customer's share of the overall summer peak load assigned to the Company by PJM as adjusted by PJM assigned capacity related factors. The installed capacity obligation for customers taking service in a new facility, as determined by the Company, is based upon the load requirements, as estimated by the Company of the customer's building or premise. More specifically, the customer's installed capacity obligation is established based upon the following: 1) an estimate of the customer's peak demand, based upon the load shape of a representative sample of customers served under the same service classification, in conjunction with the actual or estimated, as applicable, summer energy use of that customer, or on the customer's actual or estimated, as applicable, summer peak demand, depending on the type of metering equipment installed by the company, and 2) the aforementioned PJM assigned capacity related factors which are established no less frequently than once per year.

(Continued)

ISSUED: May 17, 2010

EFFECTIVE: May 17, 2010

ISSUED BY: William Longhi, President
Saddle River, New Jersey 07458

Filed pursuant to Order of the Board of Public
Utilities, State of New Jersey, dated May 12, 2010
in Docket No. ER09080668.

GENERAL INFORMATION

No. 31 BASIC GENERATION SERVICE ("BGS") (Continued)

(4) BGS Reconciliation Charges

Separate BGS-RSCP and BGS-CIEP reconciliation charges shall be computed quarterly and assessed on all BGS-RSCP and BGS-CIEP customers. The billing quarters shall be defined as the three-month periods beginning March, June, September, and December. The reconciliation charges shall recover the differences, including interest, between amounts paid to BGS suppliers and BGS revenue for the preceding quarter for the applicable BGS supply. For any given quarter, the reconciliation charges shall not exceed a charge or a credit of 2.0 cents per kWh, including SUT. In the event the 2.0 cents per kWh limit is imposed, any remaining over- or under-collection balance shall be included in the subsequent quarter's reconciliation charges to the extent possible within the 2.0 cents per kWh limitation. Interest will be calculated as determined by the Board in its Order dated February 6, 2009 in Docket Number ER08050310.

These charges include all applicable taxes and are charged on a monthly basis for all usage billed in the month indicated.

BGS-RSCP Reconciliation Charge..... (0.913) ¢/kWh
BGS-CIEP Reconciliation Charge (0.551) ¢/kWh

In accordance with Rider SUT, the above charges include provision for the New Jersey Sales and Use Tax. When billed to customers exempt from this tax, as set forth in Rider SUT, such charges will be reduced by the relevant amount of such tax included therein.

The BGS Reconciliation Charges shall be filed with the Board not less than fifteen days prior to the date on which they are proposed to become effective.

ISSUED: August 17, 2016

EFFECTIVE: September 1, 2016

ISSUED BY: Timothy Cawley, President
Mahwah, New Jersey 07430

Filed pursuant to Orders of the Board of Public Utilities, State of New Jersey dated February 11, 2016 in Docket No. ER15040482.

GENERAL INFORMATION

No. 32 CIEP STANDBY FEE

A CIEP Standby Fee shall be assessed on all kWh delivered under Service Classification No. 7 and on all kWh delivered to Service Classification No. 2 customers taking BGS-CIEP service. This charge shall recover costs associated with the administration, maintenance and availability of BGS-CIEP service.

CIEP Standby Fee..... 0.01605 ¢/kWh

In accordance with Rider SUT, the above charge includes provision for the New Jersey Sales and Use Tax. When billed to customers exempt from this tax, as set forth in Rider SUT, such charge will be reduced by the relevant amount of such tax included therein.

ISSUED: May 17, 2010

EFFECTIVE: May 17, 2010

ISSUED BY: William Longhi, President
Saddle River, New Jersey 07458

Filed pursuant to Order of the Board of Public Utilities, State of New Jersey, dated May 12, 2010 in Docket No. ER09080668.

GENERAL INFORMATION

No. 33 SOCIETAL BENEFITS CHARGE (“SBC”)

The SBC shall be applied to the kWh usage on the bills of all customers served under this Schedule. The SBC shall include costs, including current costs and any refund or recovery of prior period over- or under-collection balances, related to:

- (1) demand-side management (“DSM”), including the costs associated with DSM programs and DSM bidding programs ;
- (2) Clean Energy Program, (“CEP”); and
- (3) Universal Service Fund and Lifeline.

The SBC to be effective on and after the date indicated below shall be set at 0.6039 cents per kWh, including sales and use tax (“SUT”). The SBC includes the following rate components:

	SBC Rate Components (¢ per kWh)	
	Excluding SUT	Including SUT
DSM & CEP	0.3055	0.3269
Universal Service Fund	0.1862	0.1992
Lifeline	0.0727	0.0778
Total SBC	0.5644	0.6039

The difference between actual costs incurred by the Company for the SBC components described above and SBC recoveries will be deferred, with interest, for future recovery in accordance with the Company’s Plan for Resolution of Proceedings approved by the Board in its Summary Order dated July 28, 1999 and Final Order dated July 22, 2002 in Docket Nos. EO97070464, EO97070465 and EO97070466.

(Continued)

ISSUED: September 29, 2016

EFFECTIVE: October 1, 2016

ISSUED BY: Timothy Cawley, President
Mahwah, New Jersey 07430

Filed pursuant to Order of the Board of Public Utilities, State of New Jersey, dated September 23, 2016 in Docket No. ER16060536.

GENERAL INFORMATION

No. 33 SOCIETAL BENEFITS CHARGE (“SBC”) (Continued)

On April 1 of each year, the Company shall file with the Board the SBC rate components listed in (a) and (b) above for inclusion in the SBC effective for the twelve-month period commencing the following August 1. Such rate components shall be set to amortize any over- or under-recovered balances, including interest, calculated as determined by the Board in its Order dated October 21, 2008 in Docket Number ER08060455, and to provide current program cost recovery over the twelve-month period commencing the following August 1.

On July 1 of each year, the Company shall file with the Board the Universal Service Fund and Lifeline rate components for inclusion in the SBC effective for the twelve-month period commencing the following October 1. Such rate components shall be set to recovery any under recovered balances, including interest, calculated as determined by the Board in its Order dated October 21, 2008 in Docket Number ER08060455, and to provide current program cost recovery over the twelve-month period commencing the following October 1, consistent with the Board's Universal Service Fund and Lifeline directives.

ISSUED: May 17, 2010

EFFECTIVE: May 17, 2010

ISSUED BY: William Longhi, President
Saddle River, New Jersey 07458

Filed pursuant to Order of the Board of Public
Utilities, State of New Jersey, dated May 12, 2010
in Docket No. ER09080668.

GENERAL INFORMATION

No. 34 REGIONAL GREENHOUSE GAS INITIATIVE (“RGGI”) SURCHARGE

The RGGI Surcharge shall be applied to the kWh usage on the bills of all customers served under this Schedule. The RGGI Surcharge shall include the costs related to the Company’s:

- (a) Energy Efficiency Stimulus Program (“EES Program”); and
- (b) Low Income Audit and Direct Install Energy Efficiency Program (“Low Income Audit II Program”).

The RGGI Surcharge to be effective on and after the date indicated below shall be set at 0.0192 cents per kWh, including sales and use tax (“SUT”). The RGGI Surcharge includes the following rate components:

	RGGI Surcharge Rate Components (Cents per kWh)	
	Excluding SUT	Including SUT
EES Program	0.0168	0.0179
Low Income Audit II Program	0.0012	0.0013
Total RGGI Surcharge	0.0180	0.0192

(a) EES Program

The EES Program component of the RGGI Surcharge will be subject to deferred accounting, with interest, and reconciled annually by comparing the actual amounts subject to recovery to the actual amounts collected. Any difference will be included in the EES Program component of the following year’s RGGI Surcharge. The difference between the actual monthly revenue requirement associated with the EES Program and actual recoveries through the EES Program component of the RGGI Surcharge will be deferred, with interest, for future recovery.

On February 1 of each year, the Company shall file with the Board the EES Program component of the RGGI Surcharge to be effective for the twelve-month period commencing the following June 1. The EES Program component of the RGGI Surcharge shall be set to recover any prior period over- or under-recovered balances, including interest, and to provide current recovery of the forecasted EES Program revenue requirement over the twelve-month period commencing the following June 1.

(Continued)

ISSUED:	July 14, 2016	EFFECTIVE:	August 1, 2016
ISSUED BY:	Timothy Cawley, President Mahwah, New Jersey 07430	Filed pursuant to Order of the Board of Public Utilities, State of New Jersey, dated June 29, 2016 in Docket Nos. ER14090972, ER15090996 and ER15040424.	

GENERAL INFORMATION

No. 34 REGIONAL GREENHOUSE GAS INITIATIVE (“RGGI”) SURCHARGE (Continued)

(b) Low Income Audit II Program

The Low Income Audit II Program component of the RGGI Surcharge will be subject to deferred accounting, with interest, and reconciled annually by comparing the actual amounts subject to recovery to the actual amounts collected. Any difference will be included in the Low Income Audit II Program component of the following year’s RGGI Surcharge. The difference between the actual monthly revenue requirement associated with the Low Income Audit II Program and actual recoveries through the Low Income Audit II Program component of the RGGI Surcharge will be deferred, with interest, for future recovery in the case of an under-collection or for future credits in the case of an over-collection.

On February 1 of each year, the Company shall file with the Board the Low Income Audit II Program component of the RGGI Surcharge to be effective for the twelve-month period commencing the following June 1. The Low Income Audit II Program component of the RGGI Surcharge shall be set to recover any prior period over- or under-recovered balances, including interest, and to provide current recovery of the forecasted Low Income Audit II Program revenue requirement over the twelve-month period commencing the following June 1.

Interest will be included in the deferred balance for both an over-collection and for an under-collection for the EES Program component and the Low Income Audit II Program component of the RGGI Surcharge and will be calculated as determined by the Board in its Order dated October 21, 2008 in Docket Number ER08060455.

ISSUED: July 14, 2016

EFFECTIVE: August 1, 2016

ISSUED BY: Timothy Cawley, President
Mahwah, New Jersey 07430

Filed pursuant to Order of the Board of Public Utilities, State of New Jersey, dated June 29, 2016 in Docket Nos. ER14090972, ER15090996 and ER15040424.

GENERAL INFORMATION

No. 35 SECURITIZATION CHARGES

On May 26, 2004, the Board issued a Bondable Stranded Costs Rate Order in Docket No. EF02110852 ("Financing Order") authorizing the issuance and sale of transition bonds in the amount of \$46.3 million to provide the Company recovery of bondable stranded costs.

The Financing Order also authorized the implementation of a non-bypassable Transition Bond Charge ("TBC") and TBC-Tax. The TBC has been established, and will be adjusted periodically, in accordance with the methodology approved in the Financing Order to recover ongoing bondable stranded costs as defined in the Financing Order. The TBC-Tax has been set, and will be adjusted periodically, in accordance with the methodology approved in the Financing Order to recover federal income taxes and state corporate business taxes associated with the taxable net revenue from the TBC and the TBC-Tax.

The TBC and TBC-Tax shall be applied to the kWh usage on the bills of all customers served under this Schedule. The TBC and TBC-Tax to be effective on and after the date indicated below are as follows:

	Rate Component (¢ per kWh)	
	<u>Excluding SUT</u>	<u>Including SUT</u>
TBC	0.253	0.271
TBC-Tax	0.147	0.157

On July 1 of each year, the Company shall file with the Board a reconciliation of TBC costs versus recoveries and TBC-Tax costs versus recoveries and adjust the TBC and TBC-Tax to ensure full and timely recovery of bondable stranded costs and associated taxes. Such adjusted TBC and TBC-Tax shall become effective on an interim basis on the following August 1 and, in the absence of a Board Order to the contrary finding manifest error (i.e., an arithmetic error evident on the face of the filing), will become final and non-appealable 60 days after the filing. The Company may also file with the Board to adjust the TBC and TBC-Tax as often as quarterly in accordance with the Financing Order.

ISSUED:	July 1, 2016	EFFECTIVE:	August 1, 2016
ISSUED BY:	Timothy Cawley, President Mahwah, New Jersey 07430		

GENERAL INFORMATION

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ISSUED: July 31, 2014

EFFECTIVE: August 1, 2014

ISSUED BY: Timothy Cawley, President
Mahwah, New Jersey 07430

Filed pursuant to Order of the Board of Public
Utilities, State of New Jersey, dated July 23, 2014
in Docket No. ER13111135.

GENERAL INFORMATION

No. 36

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ISSUED: May 17, 2010

EFFECTIVE: May 17, 2010

ISSUED BY: William Longhi, President
Saddle River, New Jersey 07458

Filed pursuant to Order of the Board of Public
Utilities, State of New Jersey, dated May 12, 2010
in Docket No. ER09080668.

GENERAL INFORMATION

No. 37 THIRD PARTY SUPPLIER STANDARDS

- (1) Tariff Governs - The Company's Board-approved Third Party Supplier Agreement, as supplemented by the Board-approved Third Party Supplier Customer Account Services Master Service Agreement, will be governed by reference to this tariff for service.
- (2) Uniform Agreement - The Company shall offer the same Board-approved Third Party Supplier Agreement, supplemented by the Board-approved Third Party Supplier Customer Account Services Master Service Agreement, to all licensed entities that seek to serve as Electric Generation Suppliers in the Company's service territory.
- (3) Procedures for Agreement Modification - In accordance with the standards set forth by the Board, modifications to the Company's Third Party Supplier Agreement must be approved by the Board as follows:

The Company shall file a written request with the Board for its approval of intended modifications (the "Request"). The date of filing shall be referenced herein as the "Filing Date". Within 48 hours of the Filing Date, a copy of the Request shall be sent to the Division of the Ratepayer Advocate and to all Board-licensed Electric Generation Suppliers, by e-mail or hard copy, using a list of addresses for the Electric Generation Suppliers that shall be maintained by the Board and made available to the Company.

Should the Ratepayer Advocate or any Electric Generation Supplier wish to contest the Request, the contesting entity must file its reasons for contesting the Request, in writing, with the Board and simultaneously serve copies thereof upon the Company and the Ratepayer Advocate. This must be done within 17 days of the Filing Date. Service upon the Company shall be made by way of the Company representative who filed the Request.

Within 45 days of the Filing Date, the Board may issue a determination that the Request requires further study. Such determination would put the Request on hold, pending future action by the Board.

If the Board does not take action on the Request within 45 days of the Filing Date, the Company may implement the intended modifications, although the Board retains the authority to make a determination on the Request in the future.

ISSUED: May 17, 2010

EFFECTIVE: May 17, 2010

ISSUED BY: William Longhi, President
Saddle River, New Jersey 07458

Filed pursuant to Order of the Board of Public
Utilities, State of New Jersey, dated May 12, 2010
in Docket No. ER09080668.

GENERAL INFORMATION

No. 38 ELECTRIC INDUSTRY RESTRUCTURING STANDARDS

- (1) Change of Electric Generation Supplier - The Company shall not initiate or change a customer's Electric Generation Supplier ("EGS") unless the requirements set forth by the Board pursuant to its Orders dated March 17, 1999 and May 5, 1999 (Docket Nos. EX94120585Y, etc.) or future Orders have been complied with by both the customer and the Electric Generation Supplier.

Enrollment

- (a) Customers may request an enrollment package from the Company which, in addition to providing general information regarding retail access, describes the process necessary for a customer to obtain an EGS. This enrollment package will be provided to the customer at no charge and may be obtained by calling or writing the Company.
- (b) Customers may make a selection of an EGS by directly contacting an EGS whom the Board has determined to be eligible to participate in retail access in the State of New Jersey. The EGS must obtain the appropriate authorization from the customer indicating the customer's choice of the EGS. It is the EGS's responsibility to maintain records of the customer's authorization in the event of a dispute, in order to provide documented evidence of authorization to the Company or the Board.
- (c) EGS must provide the Company with an electronic enrollment notice at least 20 days prior to the first day of the next calendar month ("Effective Switch Date"). When the modifications of the Company's customer accounting and communications systems are complete and Electronic Data Interchange standards are implemented, the Effective Switch Date will be the customer's next scheduled meter reading.
- (d) The Company will send a confirmation letter to the customer within 1 business day of receipt of the electronic enrollment notice. Included in this letter shall be customer's name, address, Company account number, EGS name, estimated start date and notification of a 14 day rescission period.
- (e) Customers which request to cancel the EGS change must contact the Company within 14 days of the date of the confirmation letter. If the customer does not contact the Company within the 14 day period, the enrollment will take place on the Effective Switch Date.

(Continued)

ISSUED: May 17, 2010

EFFECTIVE: May 17, 2010

ISSUED BY: William Longhi, President
Saddle River, New Jersey 07458

Filed pursuant to Order of the Board of Public
Utilities, State of New Jersey, dated May 12, 2010
in Docket No. ER09080668.

GENERAL INFORMATION

No. 38 ELECTRIC INDUSTRY RESTRUCTURING STANDARDS (Continued)

(1) Change of Electric Generation Supplier (Continued)

Switch of EGS

- (a) If a customer contacts a new EGS to request a change of EGS and the new EGS agrees to serve the customer, the customer's new EGS shall obtain appropriate authorization from the customer indicating the customer's choice of the EGS.
- (b) The new EGS must provide the Company with an electronic enrollment notice at least 20 days prior to the Effective Switch Date. The Company will send a confirmation letter to the customer within 1 business day of receipt of the electronic enrollment notice. Included in this letter shall be customer's name, address, Company account number, EGS name and estimated start date and notification of a 14 day rescission period. The Company will also notify the customer's previous EGS of the switch.
- (c) Customers which request to cancel the EGS change must contact the Company within 14 days of the date of the confirmation letter. If the customer does not contact the company within the 14 day period, the switch will take place on the Effective Switch Date.

Switch from EGS to the Company's Basic Generation Service ("BGS")

If a customer contacts the Company to request a change from an EGS to the Company's BGS, the Company will send a confirmation letter to the customer notifying the customer of the right to rescind the request by contacting the Company within 14 days of the date on the confirmation letter. If the customer does not contact the Company within the 14 day period, the customer request will take place on the Effective Switch Date.

(Continued)

ISSUED: May 28, 2010

EFFECTIVE: June 1, 2010

ISSUED BY: William Longhi, President
Saddle River, New Jersey 07458

Filed pursuant to Orders of the Board of Public Utilities, State of New Jersey, dated May 12, 2010 in Docket No. ER09080668 and March 1, 2010 in Docket No. EO09050351.

GENERAL INFORMATION

No. 38 ELECTRIC INDUSTRY RESTRUCTURING STANDARDS (Continued)

- (2) Interim Standard on Restructuring - The Board has adopted Interim Standards on Anti-Slamming, Licensing and Registration Requirements for Electric Power Supplier and Retail Choice Consumer Protection in its Order dated May 13, 1999 (Docket No. EX99030182) pursuant to the Electric Discount and Energy Competition Act, P.L. 1999, c.23 ("Act"). Such Standards shall remain in effect until final regulations are promulgated by the Board in accordance with the Act.
- (3) Special Meter Reading - If a customer or an EGS requests the Company to obtain a meter reading on a day other than the scheduled meter read date, the requesting party will be charged a fee of \$20 per meter and will be responsible for assuring that the Company will be provided access to the meter. Requests for special meter readings must be made not less than ten calendar days in advance of the requested read date. Also, for any metering information or services requested that the Company does not provide, the Company will, at its sole discretion, provide the service or information at its cost.
- (4) Request for Historical Data – If a customer or a TPS requests the Company to provide historical customer information greater than 24 months old, the requesting party will be charged a fee of \$15 for each request.

ISSUED: July 31, 2014

EFFECTIVE: August 1, 2014

ISSUED BY: Timothy Cawley, President
Mahwah, New Jersey 07430

Filed pursuant to Order of the Board of Public
Utilities, State of New Jersey, dated July 23, 2014
in Docket No. ER13111135.