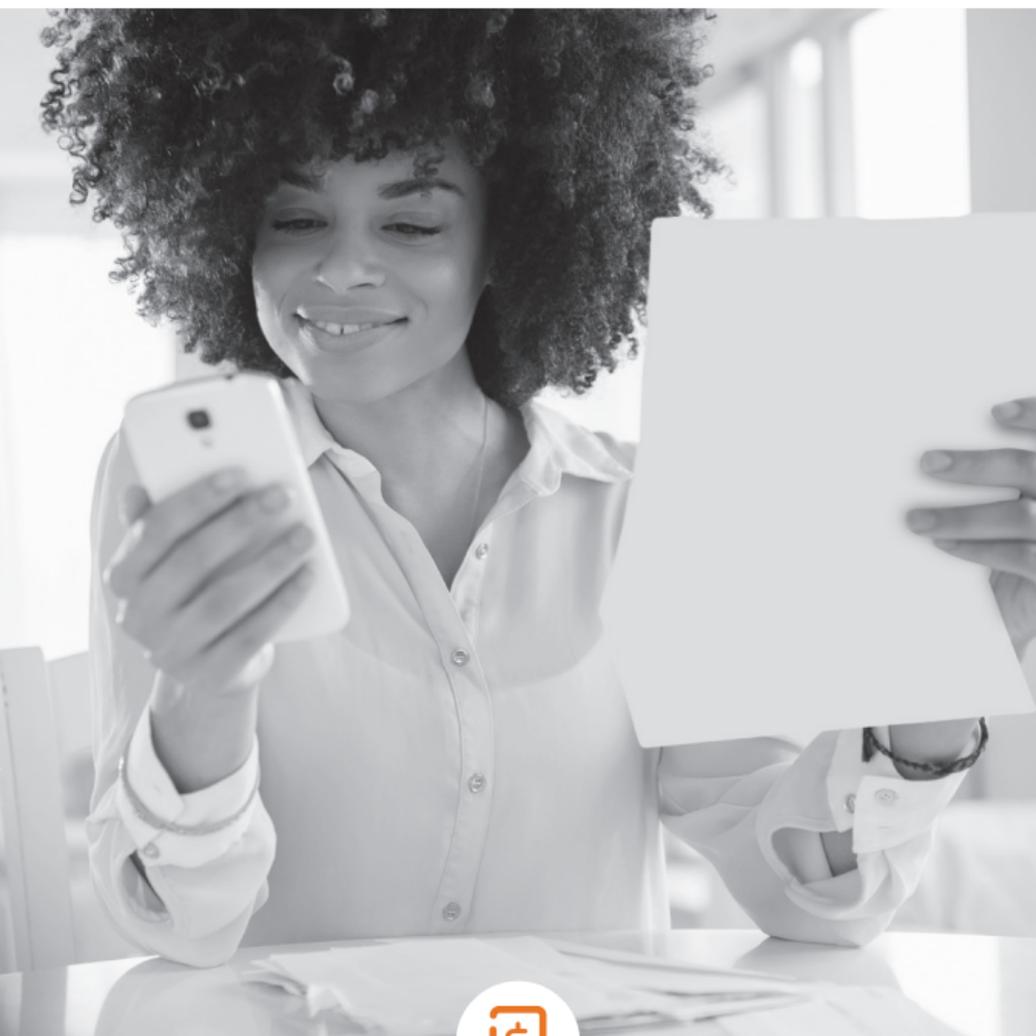


## Your Bill Has A New Look!

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Starting this month, your bill has a new design. It's easier to read, with specific information about your energy use, plus special offers, tips, and services.





Current balance due  
**\$000.00**

Pay By  
03/09/22

**CUSTOMER SMITH**  
Account Number: 00000-00000

Service delivered to: 123 MAIN STREET  
Next meter reading date: **March 15, 2022**

**Your bill breakdown** 1

**Last billing period**  
Your billing summary as of Feb 14 2022  
Your previous charges and payments

Total charges from your last bill	\$000.00
Payments through Feb 14, thank you	-\$000.00
<b>Balance from previous bill</b>	<b>\$ .00</b>

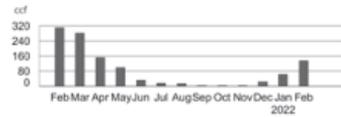
**Your new charges**  
Electric billing period:

Electricity charges	\$00.00
Gas Billing Period	
Gas charges	-\$000.00
Rockland sales tax	\$ .00
<b>Total from this billing period</b>	<b>\$000.00</b>
<b>Total amount due</b>	<b>\$000.00</b>

**Your monthly electric usage** 2



**Your monthly gas usage**



Avg. Temp for Period This Year/Last Year      28 °F / 29 °F

3

Messages For You

- To avoid a 1.5% late charge, please pay by 03/09/2022.
- We offer convenient payment options such as pay by phone, pay online or in person at Home Pharmacy, Inc. 12 Orange Drive, Orangeburg.

Questions? Contact Us: [oru.com/ContactUs](http://oru.com/ContactUs) 1-877-434-4100



**Your Energy Bill**

CUSTOMER SMITH NY  
123 MAIN STREET  
ANYTOWN, NY 12345- 6609

+ NEIGHBOR FUND: Add \$1 and O&R Will Match

Account number: 00000-00000

Pay By **03/09/22**      **\$000.00**

Amount Enclosed

Please make checks payable to: **Orange & Rockland.**

**Enroll in Auto Pay**

Orange & Rockland  
PO BOX 1005  
SPRING VALLEY NY 10977

0000 0000000000 0000000000 000000000000

Detach and mail this portion with payment.

## Sample Residential Bill

- 1 Clear breakdown of your usage and costs on the first page, and more detail on page two.
- 2 Large type, colored text, and simple charts highlight key details.
- 3 Messages about safety, services, and ways to save.

Learn more at [oru.com/UnderstandYourBill](http://oru.com/UnderstandYourBill)