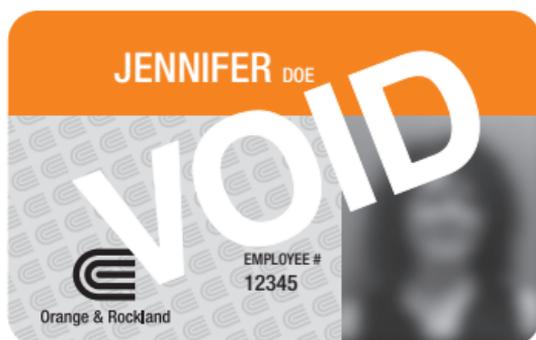


Help Protect Yourself from SCAMS

Door-to-Door

Our employees wear photo IDs with their name and employee number on it. When someone comes to your door claiming to be from our company, ask to see the ID. If you're still unsure, call our Customer Service Department at **1-877-434-4100**.





If you have an appointment

On scheduled jobs, our employees will gladly give you their supervisor's name and the unique "ticket" number assigned to your job. You can verify further by calling us at **1-845-577-3526**.

In a prevalent phone scam, a caller may:

- Pretend to be from the utility company. They may even manipulate your caller ID to display the company's name.
- Threaten to turn off your power or gas within an hour.
- Demand immediate payment via Green Dot or by prepaid debit card.

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We don't accept bill payments via Green Dot or other prepaid, third-party debit cards. And to disconnect service, we go through a multi-step process that's regulated by the NYS Public Service Commission and the NJ Board of Public Utilities.