Be Prepared and Stay Safe

Information regarding our Life Support Equipment program
Our Life Support Equipment (LSE) Program

This program is for customers, or their household members, who are medically-dependent on specific electrically operated equipment such as oxygen concentrators, kidney dialysis machines, respirators, ventilators, pressure breathing therapy, peritoneal dialysis machines, infusion feeding pumps, and infant apnea monitors.

The program doesn’t guarantee uninterrupted electric service or a company-provided generator.

Through this program we offer:

- A Personal Emergency Planner to help you prepare for a service interruption.

- A confidential phone number for quick access to report a loss of power and discuss restoration efforts.

- Notification of severe weather and other emergencies, as well as scheduled outages.

- A wellness call during an extended outage or a home visit if phone contact cannot be made.

- Payment options for customers who are having trouble paying their energy bill.

To begin the enrollment process, please complete the Special Programs Reply Form (to the right) and return it to the company:

Orange & Rockland
390 West Route 59, Spring Valley, NY 10977
Attn: Customer Assistance
Find out more
oru.com/lse
1-877-434-4100

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