

## Pipeline Markers Show the Way



Since pipelines are underground, line markers are sometimes used to indicate their approximate location along their route. The markers display the material transported in the line, the name of the pipeline operator, and the telephone number where the operator can be reached in the event of an emergency. Markers only indicate the general location of a pipeline and cannot be relied upon to indicate the exact position.

Because many lines are not marked, it is critical that you contact the One Call Center prior to any excavation.

## Preparing for Emergencies

O&R works with emergency responders, state and local agencies to prevent and prepare for emergencies through training and periodic drills. These exercises test procedures, logistics, communications and more. Emergency plans and procedures are periodically updated and made available to state authorities.

## Call Before You Dig

Your local One Call Center is available to process requests for locating and marking underground facilities near an excavation project. Excavators are required by law to contact the One Call Center before excavation work begins on public or private property.

In New York, call [1-800-962-7962](tel:1-800-962-7962) or 811

In Pennsylvania, call [1-800-242-1776](tel:1-800-242-1776) or 811

## Helpful Resources

Additional information can be obtained from the following organizations:

### National Pipeline Mapping System

[www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov)

### Office of Pipeline Safety

<http://ops.dot.gov>

### Common Ground Alliance

[www.commongroundalliance.com](http://www.commongroundalliance.com)

### Northeast Gas Association

[www.northeastgas.org](http://www.northeastgas.org)

### American Gas Association

[www.aga.org](http://www.aga.org)

 **Orange & Rockland  
Pike County Light & Power Co.**  
[www.oru.com](http://www.oru.com)

*This safety information is provided in partnership with the  
Northeast Gas Association*

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# Natural Gas Pipeline Safety

## What You Need to Know



 **Orange & Rockland  
Pike County Light & Power Co.**

## Safe, Reliable and Popular Energy Choice

The United States relies on natural gas for one-fourth of its energy needs. Natural gas is clean, convenient, and efficient, which makes it the country's most popular home heating fuel. Almost all of the natural gas consumed in the United States is produced domestically and delivered via a transmission and distribution infrastructure that has an outstanding safety record. More than 2.2 million miles of pipelines and mains quietly, reliably and efficiently deliver natural gas every day for use by residential, commercial and industrial customers.

## Ensuring Your Safety

Like all forms of energy, natural gas must be handled properly. Orange & Rockland works very closely with industry and government agencies and stays abreast of new technologies and security methods to ensure the highest levels of service and safety. Despite an excellent safety record, a gas leak caused by damage to a pipeline may pose a hazard and has the potential to ignite. A variety of measures are used to ensure pipeline safety including:

- Coordination with local One Call Centers
- Inspection programs
- Design and construction practices
- Workforce qualifications
- Industry safety practices and government oversight
- Pipeline markers and facility mapping
- Public education programs

## Know What You're Digging Into

The greatest risk to underground natural gas pipelines is accidental damage during excavation. Even minor damage such as a gouge, scrape, dent, or crease to a

pipeline or its coating may cause a leak or failure. To protect pipelines and other underground facilities, the law requires that all excavators contact the local One Call Center before excavation work begins on public or private property. The One Call Center will contact any operators of underground gas facilities in the immediate area so the location of pipelines can be marked prior to excavation. This service is performed at no cost to you.

Underground pipelines often run along a public street, but may also be near private property. The area along each side of the pipeline is known as a right-of-way, which gives the facility owner the "right" to restrict certain activities, even on private property. Right-of-way locations must be respected and are usually marked on maps filed with local municipalities. The One Call Center can provide excavators with specific details regarding precautions required in addition to having the location of underground facilities marked. Failure to comply with the law can jeopardize public safety, result in costly damages and lead to substantial fines.

## Using Your Senses

A gas leak is usually recognized by smell, sight or sound.

**SMELL** – Natural gas is colorless and odorless. A distinctive, pungent odor, similar to rotten eggs, is added so that you'll recognize it quickly. Not all transmission lines are odorized.

**SIGHT** – You may see a white cloud, mist, fog, bubbles in standing water or blowing dust. You may also see vegetation that appears to be dead or dying for no apparent reason.

**SOUND** – You may hear an unusual noise like roaring, hissing or whistling.

## What to Do if You Suspect a Leak

- **MOVE** to a safe environment.
- **CALL** us immediately at **1-800-533-5325**
- **DO NOT** smoke or operate electrical switches or appliances. These items may produce a spark that might ignite the gas and cause an explosion.
- **DO NOT** assume someone else will report the condition.
- Provide the exact location, including cross streets.
- Let us know if sewer construction or digging activities are going on in the area.

