

At O&R, special needs get special treatment.



If you, or someone you know, are 62 years or older, or have vision, hearing or speech impairment or other disability, you could qualify for special protection.

O&R will code your account to indicate you are a senior citizen or customer with special needs to assure that you receive added protections under New York State law. When your account is coded, O&R will make special efforts to maintain your service.

Just call us toll free at **1-877-434-4100**, weekdays from 8 a.m. to 7 p.m. and advise us of the situation. Or go to **www.oru.com/contactus**.

If your hearing is impaired, you can get free access to a Telecommunications Relay Service by calling 711. If you know someone who is unable to read this, please pass the word.

O&R wants to help!

 **Orange & Rockland**